**Brookside Surgery**

**www.brooksidesurgery.co.uk**

**Dispensary Update**

We hope that patients will have seen an improvement in the dispensary service throughout June. Repeat medication requests are now being prepared within the five working day target and queues have reduced.

For our non-dispensing patients, you may now collect your paper prescription from reception.

The supply of medications, while still problematic, has begun to improve and we are now receiving more orders in a timely way which has significantly added to the improvements.

We would like to thank all those working in the dispensary for their hard work in turning the situation around and appreciate the understanding and patience of many of our patients. Our aim is and always will be to offer our patients a caring and responsive service and we hope that our patients feel we are again meeting this aim. If we could ask that patients help us by:-

* Ordering repeat medication at least FIVE WORKING DAYS before you need to collect it.
* Register for the NHS app and order medication through this.
* Collect your medication promptly. Either five working days after ordering or when sooner if you receive a text message. We now have a large amount of medication awaiting collection and are running out of space!

**NHS App**

The NHS App allows you to order prescriptions and book some appointments online. You can sign up remotely with no need to bring your ID to the surgery. Over the coming months there is a plan for more detailed information from your medical records to be available. We would encourage all patients to sign up to the NHS App. If you already have a Patient Access account then you can also sign up to the NHS App really easily.

**COPD reviews**

We are pleased to be able to offer an annual review for all our patients with Chronic Obstructive Pulmonary Disease (COPD) with an experienced respiratory care nurse at Brookside Surgery. This is in addition to the already excellent care and advice given by our own nurse, Pat and we would encourage anyone that is invited to take up this opportunity.

**Staffing**

We welcome back Jess in the dispensary after her maternity leave. Although we are all sad to say see Dr Peter Reeves leave the Practice at the end of June we wish him and his family all the very best for their future lives in New Zealand. Dr Nick Tyrrell will be increasing his sessions with Brookside and Dr Ben Thurlow will be joining us on Mondays and Thursdays. July will also see the return of Dr Rosie Tucker from maternity leave. She will be with us until January 2024 when she completes her GP training.

**Training**

The Practice will be closed on Wednesday 26th July between 1.00 – 5.00 pm for training.